

Access Statement for Greenwich Heritage Centre August 2008

Introduction

The Greenwich Heritage Centre's mission statement is: "We aim to enrich quality of life by giving access to information, celebrating diversity of culture and heritage, and encouraging individual enjoyment and learning throughout life".

Pre-arrival

Website

Telephone, fax and email contact. Recorded information is available by phone when Centre is closed.

Information leaflets are available in several venues including borough libraries and Tourist Information Centre.

Arrival & Car Parking Facilities

Private vehicles

There are two vehicle access routes onto the Royal Arsenal heritage site, one with a height restriction barrier.

There are two free car parks, one with thirty allocated spaces for museum visitors.

There are additional car parks in Woolwich Town Centre –

See: www.greenwich.gov.uk/Greenwich/Travel/Parking/Carparks/

Access to Coach Parking.

Disabled Parking Facilities

Disabled parking bays are sited at the west face of the Centre; further bays are available to the east face and also in the Museum and Visitor Car Park.

Public Transport/Pedestrian access

Buses to Woolwich town centre: 51, 96, 99, 122, 161, 177, 180, 244, 380, 422, 469, or 472.

Trains to Woolwich Arsenal station from London Bridge, Charing Cross and Cannon Street

Tube: Jubilee line to North Greenwich then buses 161, 422, or 472 to Woolwich.

Boat: Thames Clipper operates a weekday commuter timed service and a more frequent service at the weekend.

Pedestrian:

The main pedestrian route is signposted on the south side of the site. Enter by the main gate on Plumstead Road and follow No.1 Street towards the river taking a left turn at the first crossroads. The Heritage Centre is in the far corner of Artillery Square. The approximate walking distance is 300 Metres over a paved surface, with the exception of a short stretch of cobblestones. Visitors may take the opportunity to read the informative and educative display boards on site and view the exteriors of other historic buildings en-route, including the Main Guard-house, The Royal Brass Foundry and The Military Academy.

Please note that currently there are road works at Plumstead Road and care is needed.

Main Entrance & Reception

- There is level access to the building and wheelchair access throughout.
- The main entrance doors are automatic and open sideways.
- Picnic tables are sited around the main entrance during summer months
- The reception area is permanently manned and staff well placed to offer assistance.
- There is seating available for visitors
- Hot drinks are available from a vending machine, cold drinks from a chiller
- Small sales point
- Light weight wheelchair available for visitor use
- Assistance dogs welcome
- An AVX induction loop system is in place.
- Large print guide to 'Inside the Arsenal' available on request
- Male, female and accessible/baby change facilities are located to the rear of reception

Toilets

There are male toilets with 3 cubicles, 4 urinals and 3 basins, female toilets with 3 cubicles and 3 basins and one unisex adapted toilet with baby changing facilities: the toilet height is 46cm floor to seat and there are handrails either side with a vertical hand rail by the basin. There is a chair provided. There is level access to all toilets.

Exhibition Areas

'Inside the Arsenal' Exhibition is a permanent display telling the story of the Royal Arsenal site, one of the most important centres for munitions manufacture, and explores the impact it had on the local area. The exhibition is carpeted with natural and spot lighting.

Temporary Exhibition Gallery

There is level access to the gallery from the main entrance through reception and the lift lobby with concrete paving and with natural and artificial lighting. The gallery is carpeted and has both natural and artificial lighting, both ambient and spot lighting. A programme of changing exhibitions are held throughout the year

Search Room

The Search Room is accessed through the temporary exhibition library via a ramp. The floor is carpeted and there is natural and artificial ambient lighting. The Search Room houses our collections of archives, maps, photographs, prints and drawings. Resources are available for family and local history research. There are micro film and fiche readers available as well as computer access via the People's Network.

First Floor Gallery

There are stairs (in two flights) with corduroy tactile surfaces at the top and bottom or passenger lift to first floor landing with a ramp into the gallery. The gallery is carpeted and has natural and artificial strip lighting. The gallery is used for education, special events, meetings and conferences (not open to the general public).

Education Service

- Talks and handling sessions on a range of topics geared around the National Curriculum are available to local schools at no charge.
- School Loan Service

Activities

- A regular Saturday Club for children from age 5 to 12 years is held throughout term-time and holiday activities twice weekly during the summer holidays.
- Talks and Craft Workshops are held for adults
- Group tours of the Galleries and the Royal Arsenal site can be arranged.

Corporate Hire

A Gallery at the Centre is available for hire for meetings, conferences, events and touring exhibitions

Contact Details

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